



BAY CLUB SANTA CLARA 2019 SUMMER GUIDE



TABLE OF CONTENTS

Welcome Letter	1
Weekend Poolside Concierge Service	2
Signature Summer Activities	2
Club Events	2
Wild for Wibit	3
Kids Camp	3
GlideFit	3
Guest Policy	4
Lifestyle Points	4
Safety and Etiquette	4
Water Safety	4
Pool Safety Plan	5
Fitness Center Usage and Etiquette	6
Youth Fitness Access	7
Holiday Hours	7
Parking	7
Stay Connected	8



DEAR MEMBERS,

We are thrilled to welcome you to Summer 2019 at Bay Club Santa Clara. Summer is a time to do the things you want to do—whether that’s relax poolside, enjoy an early morning on the golf course, or just spend time with family and friends.

For many of us, Memorial Day weekend is the traditional kick-off to the season. And we’re ready for you to experience happy, sunny days, doing summer your way. With this in mind, we’ve designed our 2019 Summer Guide to provide quick, convenient access to helpful programming and services information, as well as seasonal procedures and guidelines for our Club.

2019 SUMMER UPDATES

In summer 2018, we were focused on delivering a whole new level of hospitality through the introduction of our poolside concierge teams and signature programming.

And we are pleased to share that our weekend Poolside Concierge Teams are back and better than ever! Beginning Memorial Day Weekend, you can count on a concierge host to take care of you from the moment you arrive—whether you need additional towels, sunscreen, or a refreshing beverage.

And of course, there’s this year’s summer programming. We’ve taken your feedback and are focused on delivering exceptional experiences at our key signature summer events. Be sure to check out the programming section to learn more.

On behalf of the entire Bay Club team, we look forward to providing you and your family with memorable and enjoyable experiences throughout this summer and beyond!

Jennifer Van Muckey

Jennifer Van Muckey
VP/GM Santa Clara

Laurie Miner

Laurie Miner
GM Santa Clara



WEEKEND POOLSIDE CONCIERGE SERVICE

Service is a year-round hallmark of the Bay Club, and we strive to make each visit a special experience that delivers the luxury and attention of a top resort. After a successful introduction in 2018, we are committed to continuing to provide five-star hospitality with the return of our poolside concierge teams. Each weekend, you'll be greeted by one of our team members who will take care of you from the time you arrive to the time you leave. Simply let us know what you need and we'll make sure you have it.

SIGNATURE SUMMER ACTIVITIES

It's all at the Bay Club this summer! We'll be featuring poolside food and beverage service from 11:00 am to 4:00 pm on weekends throughout the summer, so that you don't have to leave the comfort of your lounge chair to order your lunch or drinks. During this time, please plan to visit our host stand before heading to a lounge chair to ensure an excellent experience for all.

Also, be sure to look for many of our signature events—like Sunday Funday, Family Dinner Nights, and Family Movie Nights—that you've come to expect as a part of your summer.

CLUB EVENTS

Be sure to mark your calendars for the following summer events:

Monday, May 27

Memorial Day Kick-Off

- Wibit and Pool Games
- BBQ

Thursday, July 4

Fourth of July Bash

- Wibit
- Pool Games

**All summer events vary by location and are subject to change. For details, see an associate or your club calendar.*



WILD FOR WIBIT EVENTS

Little ones can run the obstacle course or climb to the top of the Action Tower at the Bay Club! These sensational blow-up obstacle courses turn our Bay Club pools into our very own aquatic adventure parks. Join in the fun! Now's the time to make sure your kids are water confident and ready to have fun on the Wibit, with swim lessons. We provide swim lessons from parent/tot classes to Swim Team. Lessons are open to both kids and adults. Pricing is based on the instructor tiers. Availability varies. To learn more about the Wibit, or to schedule swim lessons for your child, please contact aquatics.bcsc@bayclubs.com.

Wibit participants must be at least 42" tall and be able to tread water for one minute and swim 25 yards without goggles. Aquatics staff members and lifeguards are present at all Wibit events.

GLIDEFIT

We love taking advantage of California's great weather—and there's no better way to do that than with a pool workout! We are thrilled to partner with GlideFit who has been spearheading the floating fitness mat revolution with not only a high quality board, but comprehensive programming. So join us in the pool for this fun, low impact, high intensity workout! Please note that while a GlideFit class is in session, the pool is not open for recreational use. To find out the GlideFit schedule, visit bayclubs.com/classes or look for in-club signage.

KIDS CAMPS

Youth programming is an important part of what we do at the Bay Club. We offer a variety of Kids Camps for children ages 3 to 15 years old. Each camp is tailored to a specific age group, providing activities that foster innovation, shared learning, and participation in multiple sports. Extended care is also available for before and after camp.

Your child may also select one of our popular Sports camps for children ages 5 to 13 years old. Squash and Tennis Camps offer focused instruction to enhance skills, while still allowing free time for other camp pursuits, such as teambuilding activities, and games.



Here is our exciting camp and programs lineup at Bay Club Santa Clara this summer; please visit our website or ask an associate for full details.

- Kids Camp | Ages 5-12
- Counselor in Training | Ages 13-15
- Little Aces | Ages 5-8
- Crushers Tennis Camp | Ages 9-14
- Elite Juniors Squash Camp | Ages 6-8
- Strikers Squash Camp | Ages 9-16

GUESTS

If you are bringing a guest to the Club, please be sure to check in at the Hospitality Desk and have your guest complete a registration and waiver form. It is imperative that members understand that they are responsible for all of the conduct, actions, and behavior of their guests while on Bay Club property. Guests may utilize the facilities or play a sport only when accompanied by a member. Each guest is limited to one visit per month and up to a total of no more than four visits per year regardless of which member he or she is the guest of and which club he or she visits. The Club reserves the right to limit the number of guests a member may bring to the Club and to adjust guest fees at any time without prior written notice.

LIFESTYLE POINTS

As a Bay Club member, you are eligible to receive Lifestyle Points, which may be redeemed at any time. Use your Lifestyle Points on many of your favorite Bay Club experiences. From complimentary rounds of golf to a personal training session, you may use your Lifestyle Points for just about anything. To learn more about using your Lifestyle Points, inquire at the Reception Desk or go to bayclubs.com/lifestylepoints. And remember that over the summer months (June through September), guest passes are eight points each.

SAFETY AND ETIQUETTE

We are looking forward to a fun and safe summer season. By being familiar with and abiding by these policies, each member contributes to the enjoyment of a smooth summer. Here are a few things to remember when using the Club this summer.



SWIM ATTIRE

To ensure a relaxing and comfortable club experience for everyone, we ask that all members and guests select their pool attire thoughtfully and refrain from wearing revealing swimwear in the pool area.

WATER SAFETY

The Club is designed to assure that your children have fun and are properly attended to when you leave them in our care. We have an outstanding staff and multiple facilities for our various kids' camps and classes.

For an extra layer of safety, all children 13 years or younger are required to take a Water Safety Test, where they must:

- Swim 25 yards without goggles to the exit of the pool.
- Tread water for one minute in the deep end of the pool, keeping ears out of the water and nose pointing forward. After the minute is up, they must exit from the water on their own without using the ladder.

Passing will earn children a wristband that they must wear in the pool, indicating that they are water safe (though we still ask that they be supervised at all times). We will keep names of all who have passed on file in case a wristband is lost at any point. Children can take the test from any lifeguard or deck supervisor. Children who were certified water safe in 2018 are not required to be recertified; for a replacement 'Water Safe' wristband, please stop by the Aquatics office. If a child is not water safe, the parent/guardian must be in the pool with the child, within "arms reach."

If you are unsure as to whether a lifeguard is on duty, please ask our staff and look for any signage, stating WARNING: NO LIFEGUARD ON DUTY (3120B.4). However, whether lifeguards and monitors are present, it's always the parents' responsibility to watch their children at all times. And if you see something, say something. We ask any member who spots an unattended child, or any unsafe situation, to bring it to the attention of club staff immediately. Remember, situations can turn in an instant—and it takes everyone's involvement to ensure the safest environment possible.

POOL SAFETY PLAN

Beginning Memorial Day Weekend, lifeguards will be on duty Saturday and Sunday, 11:00 am–7:00 pm. Our weekday lifeguard schedule will begin Monday, June 3, and those hours will also be 11:00 am–7:00 pm. As a reminder, our guards' primary responsibility is to ensure pool and their children at all times. At their discretion, lifeguards may



a Childrens' Pool Break of up to 10 minutes every hour to give kids a chance to rest and take some time away from the water and sun. This is also a time to re-apply sunscreen, hydrate, and use the restroom. During a Children's Pool Break, no children under the age of 14 are permitted in any of our pools. Our other children's guidelines are as follows:

- Please be aware that the use of any type of pool apparatus (including but not limited to inflatables, beach balls, and noodles) is at the discretion of the ifeguard staff and dependent upon the time of day and pool occupancy.
- Experts have warned that mono-fins and mermaid tails have been shown to increase the drowning risk in children. As an added precaution, we will no longer be allowing mono-fins or mermaid tails in our pools. For additional information about these findings, click [here](#) and [here](#).
- Triple-Up: As a matter of law, a pool must be temporarily shut down if a child has an accident in the water. Therefore, while using any Club pool or water feature, all non-potty trained kids must wear three layers: A swim diaper, reusable plastic pants, and a swimsuit.
- Locker Room/Restroom Access: We are thrilled that our brand-new family changing rooms are ready for use for the summer season. As a reminder, children 4 years and younger may use either gender locker room with a parent, however, it is encouraged that all children, regardless of age, use the family changing rooms.
- Please make sure children use the restroom before they swim, and encourage them to take a restroom break at least every hour. Restrooms are located in our locker rooms .
- For privacy and health reasons, please do not change clothes or diapers on the pool deck and instead use the family changing rooms.
- We ask that children take a minimum 20-minute break after eating before using the pools.
- Keep your non-swimming children within arm's reach at all times. Flotation devices are not a substitute for adult supervision.
- Monitor your children at regular intervals for any signs of heat exhaustion or dehydration. It's recommended that children rest and drink four to six ounces of water hourly.

FITNESS CENTER USAGE AND ETIQUETTE

With increased summer usage, it's important to keep the following guidelines in mind to ensure a pleasant Club experience for all. As a reminder, shirts and closed-toe shoes are required at all times in the Fitness Center. As a courtesy to others, please return mats and weights to their designated areas, place trash and towels in the appropriate receptacles and limit your cardio workout to 30 minutes when others are waiting for a machine.



Additionally, we ask that you allow others to work-in when using strength training equipment. And, as always, cell phone use is not permitted in this area of the clubs.

YOUTH FITNESS ACCESS

Children under the age of 12 are not allowed to use the Fitness Center, unless they are working with one of the Club's trainers. Members ages 12–13 are allowed in the Fitness Center if they are under direct adult supervision and have taken our Teen Training Safety Course. Direct supervision means the parent is watching the teen at all times; the adult must know weight lifting techniques and the proper operation of fitness equipment. Members ages 14–16 are allowed to use the Fitness Center without supervision if they've completed the Teen Training Safety Course.

HOLIDAY HOURS

Memorial Day: Weekend hours

July 4: 6:00 am-7:00 pm

Labor Day: Weekend hours

PARKING

Your Bay Club experience begins with your arrival. As a reminder, please drive slowly and with caution while driving through our parking lots, as we see an increased level of traffic during our summer months, especially with children coming and going from lessons and camps. Member parking is available in the main parking lot during club operating hours. There is also additional parking located at 3275 Kifer Boulevard behind the Club. You are able to access the Club via the rear entrance by providing your member number to the Reception Desk associates.



STAY CONNECTED

With all of the exciting events, activities and programs we have planned throughout the summer, we want to be sure that you have all the resources available to you at your fingertips! To start, please enroll in **Bay Club Connect** at bayclubconnect.com if you haven't already done so, and be sure to download our new mobile app on the Apple Store or Google Play Store!

Additionally, the following links can provide all the details you need to plan a fun and festive season:

- Events Calendar: bayclubs.com/santaclara/events
- Camps Website: bayclubcamps.com
- Facebook Page: facebook.com/bayclubs
- Instagram: instagram/bayclubs
- Blog: onelombard.com
- Group Exercise Schedule: bayclubs.com/classes
- Online Court Booking: courtbooking.bayclubs.com