



# MARIN CAMPUS 2019 SUMMER GUIDE



# TABLE OF CONTENTS

Welcome Letter	1
Weekend Poolside Concierge Service	2
Signature Summer Activities	2
Summer Amenities and Events	3
Wild for Wibit	3
GlideFit	3
Kids Camp	4
Lifestyle Points	4
Pool Information	4
Safety and Etiquette	5
Water Safety	6
Pool Safety Plan	7
Youth Fitness Access	7
Tennis and Birthday Party Reservations	7
Golf Etiquette	8
Holiday Hours	8
Membership	9
Parking	10
Stay Connected	11



## DEAR MEMBERS,

We are thrilled to welcome you to Summer 2019 at the Marin Campus. Summer is a time to do the things you want to do—whether that’s relax poolside, enjoy an early morning on the golf course, or just spend time with family and friends.

For many of us, Memorial Day weekend is the traditional kick-off to the season. And we’re ready for you to experience happy, sunny days, doing summer your way. With this in mind, we’ve designed our 2019 Summer Guide to provide quick, convenient access to helpful programming and services information, as well as seasonal procedures and guidelines for our Marin properties.

## 2019 SUMMER UPDATES

In summer 2018, we were focused on delivering a whole new level of hospitality through the introduction of our poolside concierge teams and signature programming.

And we are pleased to share that our weekend Poolside Concierge Teams are back and better than ever! Beginning Memorial Day Weekend, you can count on a concierge host to take care of you from the moment you arrive—whether you need additional towels, sunscreen, or a refreshing beverage.

And of course, there’s this year’s summer programming. We’ve taken your feedback and are focused on delivering exceptional experiences at our key signature summer events. Be sure to check out the programming section to learn more.

On behalf of the entire Bay Club team, we look forward to providing you and your family with memorable and enjoyable experiences throughout this summer and beyond!

*Patrick Ahern*

Patrick Ahern  
SVP Marin Campus

*Ayyub Hansia*

Ayyub Hansia  
VP/GM Marin Campus

*Adam Betts*

Adam Betts  
GM StoneTree Golf Club



## WEEKEND POOLSIDE CONCIERGE SERVICE

Service is a year-round hallmark of the Bay Club, and we strive to make each visit a special experience that delivers the luxury and attention of a top resort. After a successful introduction in 2018, we are committed to continuing to provide five-star hospitality with the return of our poolside concierge teams. Each weekend, you'll be greeted by one of our team members who will take care of you from the time you arrive to the time you leave. Simply let us know what you need and we'll make sure you have it.

## SIGNATURE SUMMER ACTIVITIES

It's all at the Bay Club this summer! We'll be featuring poolside food and beverage service from 11:00 am to 4:00 pm on weekends throughout the summer, so that you don't have to leave the comfort of your lounge chair to order your lunch or drinks. During this time, please plan to visit our host stand before heading to a lounge chair to ensure an excellent experience for all.

Also, be sure to look for many of our signature events—like Sunday Funday, Wine and S'mores, and Disney Character Nights—that you've come to expect as a part of your summer.

Be sure to mark your calendars for the following summer events at Ross Valley:

### **Monday, May 27**

#### Memorial Day Kick-Off

- Waterslide
- Pool Games
- Food Truck

### **Thursday, July 4**

#### Fourth of July Bash

- Waterslide
- Live Music
- Food Truck

### **Monday, September 2**

#### Labor Day Splash Event

- Waterslide
- Pool Games
- Food Truck

*\*All summer events vary by location and are subject to change. For details, see an associate or your club calendar.*



## SUMMER AMENITIES

Our goal is to make your outdoor experience as pleasurable as possible with these additional services that begin Memorial Day weekend at StoneTree and Ross Valley:

### StoneTree:

- Our mobile Beverage Cart service makes the rounds Friday–Sunday from 10:30 am to 5:00 pm, to all holes except 7, 8 and 9.
- The Clubhouse is open Tuesday– Sunday from 11:00 am to 8:00 pm and it features a full lunch and dinner menu, along with a full bar.

### Ross Valley:

Our new food truck, The Happy Plate, will be available Friday-Sunday:

- Friday 3:00-8:00 pm
- Saturday and Sunday: 11:30 am-5:30 pm

## WILD FOR WIBIT EVENTS

Little ones can run the obstacle course or climb to the top of the Action Tower at the Bay Club! These sensational blow-up obstacle courses turn our Bay Club pools into our very own aquatic adventure parks. Join in the fun! To ensure your kids are water confident and ready to have fun on the Wibit, sign-up now for swim lessons. Choose from a pack of five or ten lessons. Pricing is based on the instructor tiers and availability varies.

*Wibit participants must be at least 42" tall and be able to tread water for one minute and swim 25 yards without goggles. Aquatics staff members and lifeguards are present at all Wibit events.*

## GLIDEFIT

We love taking advantage of California's great weather—and there's no better way to do that than with a pool workout! We are thrilled to partner with GlideFit who has been spearheading the floating fitness mat revolution with not only a high quality board, but comprehensive programming. So join us in the pool for this fun, low impact, high intensity workout! Please note that while a GlideFit class is in session, the pool is not open for recreational use. To find out the GlideFit schedule, visit [bayclubs.com/classes](http://bayclubs.com/classes) or look for in-club signage.



## KIDS CAMPS | BAY CLUB ROSS VALLEY

Youth programming is an important part of what we do at the Bay Club. We offer a wide variety of Kids Camps for children ages 3 to 15 years old. Each camp is tailored to a specific age group, providing activities that foster innovation and shared learning, carefully balanced with free periods and downtime. Extended care is also available for before and after Summer camp.

Your child may also select one of our popular Sports camps for children ages 5 to 13 years old. Tennis camps offer focused instruction to enhance skills, while still allowing free time for other camp pursuits, such as games and crafts.

Here is our exciting camp and programs lineup at Bay Club Ross Valley this summer; please visit our website or ask an associate for full details.

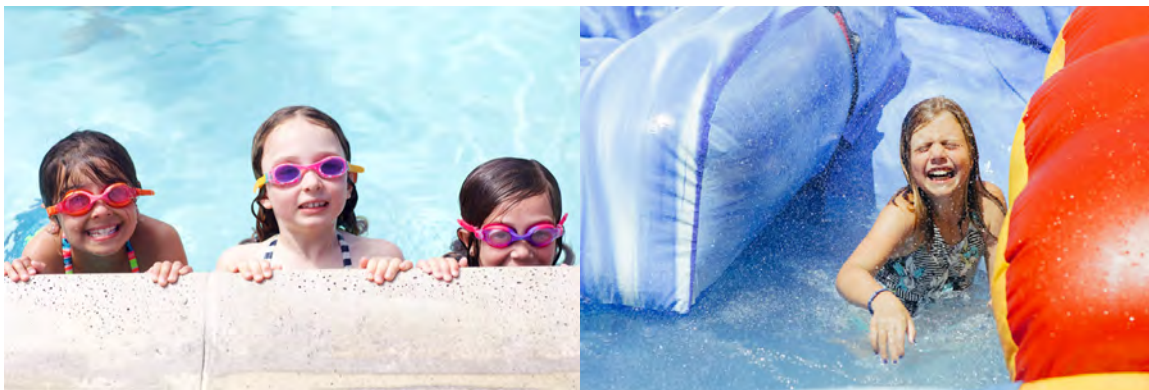
- Little Explorers | Ages 3-4
- Kids Camp | Ages 5-12
- Counselor in Training | Ages 13-15
- Little Aces | Ages 5-7
- Crushers Tennis Camp | Ages 7-13

## LIFESTYLE POINTS

As a Bay Club member, you are eligible to receive Lifestyle Points, which may be redeemed at any time. Use your Lifestyle Points on many of your favorite Bay Club experiences. From complimentary rounds of golf to a personal training session, you may use your Lifestyle Points for just about anything. To learn more about using your Lifestyle Points, inquire at the Reception Desk or go to [bayclubs.com/lifestylepoints](http://bayclubs.com/lifestylepoints). And remember that over the summer months (June through September), guest passes are eight points each.

## POOL AND AQUATICS

We have three pools for your enjoyment at Ross Valley. And as always, safety is our top concern. We ask, in consideration of all members, that you familiarize yourself with the pool rules and regulations posted around the pool area. The Recreation/Toddler Pool is recommended for children ages six years and under. This pool is intended for family use, and we ask that water guns, water cannons, and aquatic training equipment, such as kickboards and noodles, not be used here (these items are permitted in the Main Pool). Based on that day's scheduled activities, the Main Pool is available for both recreational use and lap swimming.



## POOL INFORMATION

- Recreation-Toddler Pool: 86–89 degrees, 2.5 to 3.5 feet deep  
Recommended ages: 6 years and under  
Triple-Up Policy: All non-potty trained swimmers must wear three layers:  
A swim diaper, reusable plastic pants, and a swimsuit.
- Main Pool: 83–84 degrees, 4.5 feet deep  
Pool is for both recreation and lap swimming  
Youth must be able to swim if they are not tall enough to stand up in the pool
- Diving Pool: 84–85 degrees, 11 feet deep  
Recommended ages: 6 years+  
Swimmers must be comfortable in deep water

Children’s Pool Breaks (Adults-Only Swim): Lifeguards may, at their discretion, call a Children’s Pool Break of up to 10 minutes every hour to give kids a chance to rest and take some time away from the water and sun. This is also a time to re-apply sunscreen, hydrate, and use the restroom. During a Children’s Pool Break, no children 13 and under are permitted in any of our pools.

## SAFETY AND ETIQUETTE

We are looking forward to a fun and safe summer season. By being familiar with and abiding by these policies, each member contributes to the enjoyment of a smooth summer. Here are a few things to remember when using the Club this summer.

## SWIM ATTIRE

To ensure a relaxing and comfortable club experience for everyone, we ask that all members and guests select their pool attire thoughtfully and refrain from wearing revealing swimwear in the pool area.

## SUMMER LIFEGUARD SCHEDULE

- Memorial Day to Labor Day: Seven days a week starting at 9:00 am
- May and September: Weekends only starting at 12:00 pm



If you are unsure as to whether a lifeguard is on duty, please ask our staff and look for any signage, stating **WARNING: NO LIFEGUARD ON DUTY (3120B.4)**. However, whether lifeguards and monitors are present, it's always the parents' responsibility to watch their children at all times. And if you see something, say something. We ask that any member who spots an unattended child, or any unsafe situation, to bring it to the attention of club staff immediately. Remember, situations can turn in an instant—and it takes everyone's involvement to ensure the safest environment possible.

## WATER SAFETY

The Club is designed to assure that your children have fun and are properly attended to when you leave them in our care. We have an outstanding staff and multiple facilities for our various kids' camps and classes.

For an extra layer of safety, all children 13 years or younger are required to take a Water Safety Test, where they must:

- Swim 25 yards without goggles to the exit of the pool.
- Tread water for one minute in the deep end of the pool, keeping ears out of the water and nose pointing forward. After the minute is up, they must exit from the water on their own without using the ladder.

Passing will earn children a wristband that they must wear in the pool, indicating that they are water safe (though we still ask that they be supervised at all times). We will keep names of all who have passed on file in case a wristband is lost at any point. Children can take the test from any lifeguard or deck supervisor. Children who were certified water safe in 2018 are not required to be recertified; for a replacement 'Water Safe' wristband, please stop by the Aquatics office. If a child is not water safe, the parent/guardian must be in the pool with the child, within "arms reach."

## POOL SAFETY PLAN

Our aquatics associates are all trained professionals. However, it's everyone's responsibility to be aware and present—especially when young children are involved. Therefore, all adult club members and guests must adhere to following:

- Please be aware that the use of any type of pool apparatus (including but not limited to inflatables, beach balls, and noodles) is at the discretion of the lifeguard staff and dependent upon the time of day and pool occupancy.
- Experts have warned that mono-fins and mermaid tails have been shown to increase the drowning risk in children. As an added precaution, we will no longer be allowing mono-fins or mermaid tails in our pools. For additional information about these findings, click [here](#) and [here](#).





- Hold the hands of small children around the pools at all times.
- Supervise your children 13 and under at all times. Children 13 and under may not be supervised by a sibling who is not 18 years of age; an adult must be present to give consent for care in the event of an emergency.
- Keep your non-swimming children within arm's reach at all times. Flotation devices are not a substitute for adult supervision.
- Monitor your children at regular intervals for any signs of heat exhaustion or dehydration. It's recommended that children rest and drink four to six ounces of water hourly.

## YOUTH FITNESS ACCESS

Our Fitness Center features a wide variety of both cardio and strength training equipment, making BCRV a year-round active lifestyle experience. The following policies ensure the safety of all members:

- Members under the age of 13 years are not permitted in the Fitness Center.
- Members between the ages of 13 and 16 must be accompanied by an adult.

## TENNIS RESERVATIONS

We feature seven premier tennis courts at Bay Club Ross Valley and offer an online court booking website ([courtbooking.bayclubs.com](http://courtbooking.bayclubs.com)), with access based on membership type. The online court booking site can be accessed via the Club Reservation system. Or you can make your arrangements by calling or stopping by the Reception Desk. Members may reserve courts up to 30 days in advance, depending on their membership tier. Singles will be allotted 60 minutes of court play; doubles will be allotted 90 minutes. For our complete court reservations guidelines, please visit the online court booking website.

## BIRTHDAY PARTIES AND EVENTS

Host your next birthday party or event at the Club! A reservation request must be made for parties or events that require guest access for more than eight guests. A reservation fee is also required, which secures a specific location on the property for your event (either the fireplace-outdoor TV seating area or any combination of fire pits), along with guest fees for all non-members (including Bay Club members who do not have access to BCRV as part of their membership). We offer two time slots for parties on weekends: 10:00 am–1:00 pm and 4:00–7:00 pm, and one time



slot on weekdays: 4:00–7:00 pm (due to camp). They can be reserved on a first-come, first-served basis. For more information, or to check for availability, please send an email to [info.bcrv@bayclubs.com](mailto:info.bcrv@bayclubs.com).

## KEEPING IT SAFE AND FUN- STONETREE GOLF CLUB

We are looking forward to a fun summer season, and it is our intent to limit rules and regulations to the minimum required for mutual enjoyment of the Club by all of our members and their guests. Each member contributes to a smooth operation by being familiar with these policies and abiding by them. With this in mind, there are a few things to remember when using the Club this summer:

### Golf Etiquette

Please follow proper etiquette and safety standards to maintain a fun and inviting experience for all golfers:

- Maintain pace of play with the group ahead of you, not the group behind you.
- Please be kind to our natural habitat and landscape areas; keep golf carts on cart paths and turf areas only.
- Please repair ball marks, replace divots, and smooth bunkers.

### Golf Safety

Players should not play until the group in front is out of range.

- Players should ensure that no one is standing close by or in a position to be hit by their club or ball before swinging.
- Players should alert maintenance staff if they may be in the line of flight.
- If a player plays a ball in a direction where there is a danger of hitting someone, he or she should immediately shout “fore.”

## HOLIDAY HOURS

### Bay Club Ross Valley

Memorial Day: Weekend hours

July 4: 6:00 am-7:00 pm

Labor Day: Weekend hours

### StoneTree Golf Club

Open on Memorial Day and Labor Day.

July 4: Hours vary. Check the club event schedule.



## DEFINITION OF MEMBERSHIP AND GUEST ACCESS

There are three membership types that provide access to Bay Club Ross Valley:.

Memberships with Bay Club Ross Valley home club member access, featuring our most exclusive reservations benefits.

- **Ross Valley Single-Club Membership:** A Family membership with access to Ross Valley only. (New memberships of this type are no longer offered; refers to existing memberships only.)
- **Club West Home Club Ross Valley Membership:** This concierge-level Club West membership includes access to golf, racquet sports, and fitness privileges at all Bay Club properties.

Memberships with non-Bay Club Ross Valley home club member access.

- **Club West Membership:** All tiers of Club West memberships without home club Ross Valley benefits (membership may be based out of Bay Club Ross Valley or another Bay Club) include access to golf, racquet sports, and fitness privileges at all Bay Club properties, with standard reservations requirements.
- **Executive Club North Bay:** includes off-peak access to Ross Valley.

### Guest Policy

- Bay Club Ross Valley and Club West members may bring guests based on availability. Guests must be confirmed 24 hours in advance of your visit; there may be limited or no guest access on weekends. All guests are expected to pay the prevailing guest fee, or use a member's Lifestyle Points. During the summer season, eight lifestyle points are equivalent to one guest pass, regardless of age, intended usage, and length of visit Monday-Friday and eight points Saturday and Sunday. All passes must be current and presented in-person at the time of your guest's arrival. Guest fees are as follows: 13 years and under, \$15; adults and teens 14 and up, \$30.
- For weekend and holiday reservations, Ross Valley Home Club members should make reservations for any visit if they plan to bring a guest. All reservations can be made with Club Operations Manager Morgan Fowler at 415.461.5431, [info.bcrv@bayclubs.com](mailto:info.bcrv@bayclubs.com), or in person. Guests must be confirmed with the manager 24 hours in advance of your visit.



If you are bringing a guest to the Club, please be sure to check in at the Hospitality Desk and have your guest complete a registration and waiver form. It is likewise imperative that members understand that they are responsible for all of the conduct, actions, and behavior of their guests while on Bay Club property. Guests may utilize the facilities or play a sport only when accompanied by a member. Each guest is limited to one visit per month and up to a total of no more than four visits per year regardless of which member he or she is the guest of and which club he or she visits. The Club reserves the right to limit the number of guests a member may bring to the Club and to adjust guest fees at any time without prior written notice. There is no guest access on select days and holiday weekends.

## PARKING

**Bay Club Ross Valley:** During the summer season, our staff will be available during weekday and weekend prime-time hours, with extended hours based on scheduled events. We look forward to increasing our level of service and will be actively valeting cars this summer when our lot is full. Members who are in need of assistance can check in with our parking staff who will gladly assist, or park your car if needed. During our scheduled parking attendant hours, we ask our members to be prepared with their name or member number upon arrival. Members are advised to not park in the central area of the St. Sebastian Church parking lot unless specifically directed to by the parking team. If the parking team isn't available, we advise parking along the perimeter of the Marin Catholic baseball field. Unauthorized vehicles parked in this lot may be towed by the Church, at the owner's expense.

**StoneTree Golf Club:** Your Bay Club experience begins with your arrival. For your convenience, our Golf Valet Team has added evening hours in the summer, beginning April 1st:

- Tuesday–Sunday, 7:00 am–9:00 pm

As a reminder, please drive slowly and with caution while driving on our roads and through our parking lots, as we see an increased level of traffic during our summer months, especially with children coming and going from lessons. Please note: Valet service end times may vary based on tee times booked for the day.



## STAY CONNECTED

With all of the exciting events, activities and programs we have planned throughout the summer, we want to be sure that you have all the resources available to you at your fingertips! To start, please enroll in **Bay Club Connect** at [bayclubconnect.com](https://bayclubconnect.com) if you haven't already done so, and be sure to download our new mobile app on the Apple Store or Google Play Store!

Additionally, the following links can provide all the details you need to plan a fun and festive season:

- Events Calendar: [bayclubs.com/events](https://bayclubs.com/events)
- Camps Website: [bayclubcamps.com](https://bayclubcamps.com)
- Facebook Page: [facebook.com/bayclubs](https://facebook.com/bayclubs)
- Instagram: [instagram/bayclubs](https://instagram/bayclubs)
- Blog: [onelombard.com](https://onelombard.com)
- Group Exercise Schedule: [bayclubs.com/classes](https://bayclubs.com/classes)
- Online Court Booking: [courtbooking.bayclubs.com](https://courtbooking.bayclubs.com)